Important Note

ServSwitch CX

Firmware Upgrades

Before upgrading your ServSwitch CX product you are advised to check the serial number of the unit. If the last four digits of the serial number are greater than 2000 then apply the upgrade. If the last four digits are less than 2000 (for example 1124) than please contact Black Box technical support. Products with serial numbers below 2000 can be upgraded but special procedures apply.