

FEBRUARY 2004


# BLACK BOX<sup>®</sup> OctoWare

*Installation Procedures*

 **BLACK BOX**  
NETWORK SERVICES

 OctoWare

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## Welcome to Black Box® OctoWare!

Follow these instructions to install Black Box OctoWare. If you already have OctoWare installed, we strongly recommend that you update to the most recent revision on your installation CD.

If you are updating from OctoWare 1.x, we also recommend that you update the firmware on your Octopus matrix switches (KV1701 and KV1702) to revision 3.0.0.1 (or later). The Octopus matrix switches must be at revision 3.0.0.1 or later to be fully compatible with all revisions of OctoWare from 2.x and later. At this time, you also should update user station and server (SAM) firmware. You may update your firmware either before or after you update OctoWare.

Visit [www.blackbox.co.uk/global](http://www.blackbox.co.uk/global) to download the Octopus system firmware update files. See the *Updating Firmware* topic in the OctoWare Help for instructions on updating the firmware on your Octopus devices.

### To install OctoWare for the first time:

1. Place the OctoWare install CD into an appropriate drive and select *Setup*.
2. Follow the on-screen instructions.
3. Run OctoWare. You will be prompted for a password. The default password is **password**. We recommend that you change the password from its default setting. See *Changing Your Password* in the OctoWare Help.
4. After initial installation, configure the network settings.

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#### NOTE:

The first time OctoWare is installed, the network settings must be configured.

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### To update from OctoWare 1.x:

1. Ensure that the correct database information is distributed across the system by performing a Synchronize System Database command from your existing installation. Use the OctoWare database as your database source.
2. When synchronization has completed, close your version of OctoWare.
3. Place the install CD for your new version of OctoWare into your CD drive, and select *Setup*.
4. Follow the on-screen instructions: you may install the new version of OctoWare over the old version, and you may choose to keep your existing database intact.
5. Proceed to the next section.

### To complete the installation:

1. After updating OctoWare, follow the instructions in *Discovering Devices* or *Adding Devices* in the OctoWare Help. If OctoWare exists on the same physical network and subnet as the Octopus matrix switches (KV1701 or KV1702), then you will only need to perform a Discover Devices command, and all of your Octopus matrix switches will be automatically discovered. If they are not automatically discovered, check that the config ID specified in the Network Settings dialog box matches the config ID specified on all of your Octopus matrix switches.
2. Perform a Synchronize System Database command on your newly configured system.
  - a. Choose one of your Octopus matrix switches as your database source.
  - b. Select the *Overwrite* option.
  - c. Click the *Start* button.
3. Update the firmware on your Octopus matrix switches, if you have not already performed this operation. After updating firmware, proceed to step 4.

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**NOTE:**

Unless firmware updates are made to Octopus KV170x devices, synchronization of the system databases will not be performed successfully.

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4. If you wish to set up user groups and server groups you may do so now.





Doc. No. 590-394-001A

**Customer Support Information:**

For free technical support, please contact your local Black Box office.

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